

Commercial and quality policy

C.HAFNER & HILDERBRAND SA is committed to personal contact with its customers and develops its sales and quality policy in accordance with extremely environmental and ethical standards. C.HAFNER & HILDERBRAND SA has been part of C.HAFNER since 2013 and follows the same commercial and quality policy.

We base our sales and quality policy on the model of the respectable merchant. Driven by a strong sense of responsibility towards business to business, society and the environment, our code of ethics is based on virtues the company's long-term economic success. Values such as open-mindedness, esteem for others, perseverance and transparency are the pillars of all collaboration, both inside and outside the company. We expect our business partners to adhere to a code of ethics based on the same values.

We make sure that all our customers and suppliers are on an equal footing. For this reason, we do not accept any financial or personal favors that contribute to the enrichment of our company. Furthermore, no action is permitted to favor one business partner over another.

Compliance with current legislation and regulations is a point of honor for management and all our employees. We also assiduously check that our products that our products comply with Regulation (EC) no. 1907/2006 (REACH) and RoHs. It goes without saying that we are committed to respecting the environment, conserving natural resources and respect for human rights.

The design and management of our products follow well-established procedures regularly monitored by our quality management system, we have been ISO 9001 accredited since 1999 In line with RJC's ethical requirements, C.HAFNER & HILDERBRAND SA does not accept gold from or through high-risk regions. For this reason, we purchase exclusively from RJC-accredited suppliers who guarantee the provenance and traceability of their precious metals. This means that they are not the product of child labor, slavery, exploitation under threat of physical or moral violence, in accordance with human rights.

What's more, we do everything in our power to prevent transactions that terrorism, criminal acts, corruption, tax fraud or money laundering. C.HAFNER & HILDERBRAND SA has implemented control procedures and an evaluation of our suppliers to ensure the traceability of transactions.

Signed in Plan-les-Ouates on November 17, 2022

Thierry Copponex
CEO

